**CBRF POLICY AND PROCEDURE MANUAL**

**TABLE OF CONTENTS**

INTRODUCTION

RESIDENT RIGHTS AND SERVICES

* 1. Abuse, Neglect, and Injuries of an Unknown Source
  2. Activities Program
  3. Admission Agreement
  4. Alcohol Use
  5. Annual Satisfaction Evaluation
  6. Discharge of a Resident
  7. Filming and Electronic Video Monitoring
  8. Grievance Procedure
  9. House Rules
  10. Individual Unit Entrance Lockable Doors
  11. Resident Funds
  12. Resident Record
  13. Resident Rights
  14. Smoking
  15. Transportation Services
  16. Use of Handheld Devices
  17. Waivers

CLINICAL SERVICES

* 1. Behavior Assessment, Monitoring and Response
  2. Change of Condition
  3. Elopement
  4. Falls
  5. First aid
  6. Foley Catheter Care
  7. Health Monitoring
  8. Incontinence Care
  9. Individual Service Plan (ISP)
  10. Injury Reporting and Investigation
  11. Pain Management
  12. Personal Cares
  13. Pre-Admission Assessment and Pre-Admission Requirements
  14. Resident Evacuation Assessment
  15. Transferring Resident To and From Hospital

MEDICATION MANAGEMENT

* 1. Administration of Ear Drops
  2. Administration of Eye Drops
  3. Administration of Eye Ointment
  4. Administration of Insulin with an Insulin Pen
  5. Administration of Medication Using a Nebulizer
  6. Administration of Nasal Spray Medication
  7. Administration of Oral Inhaler Medication
  8. Administration of Topical Medication
  9. Administration of Transdermal Patch Medication
  10. Blood Glucose Testing with a Glucometer
  11. Controlled Substances
  12. Medication Administration
  13. Medication Disposal
  14. Medication Errors
  15. Medication Order Transcription
  16. Out on Pass Medication Administration
  17. PRN Medication Administration and Monitoring
  18. Psychotropic Medication Monitoring
  19. RN Delegation
  20. Self-Administration of Medication

INFECTION CONTROL

* 1. Blood Spill and Body Fluids Clean Up
  2. Bloodborne Pathogens and Exposure Control Plan
  3. Communicable Disease Screening for Employees and Residents
  4. COVID-19 Screening and Prevention
  5. Hand Hygiene
  6. Outbreak Control and Investigation
  7. Putting On and Removing Personal Protective Equipment (PPE)
  8. Respiratory Hygiene and Cough Etiquette
  9. Safe Injection Practices
  10. Standard Precautions
  11. Transmission Based Precautions
  12. Usage of Gloves

OPERATIONS

1. Animal Visits
2. Caregiver Background Checks
3. Emergency Preparedness
4. Employee Credentials Verification
5. Employee Record
6. Employee Training
7. Food Cooking, Defrosting and Refrigeration
8. Food Cross-Contamination Prevention
9. Food Disposal
10. Food Preparation Hand Hygiene
11. Food Sourcing
12. Laundry
13. Menu Planning
14. Program Statement
15. Reporting Requirements
16. Routine Facility Maintenance